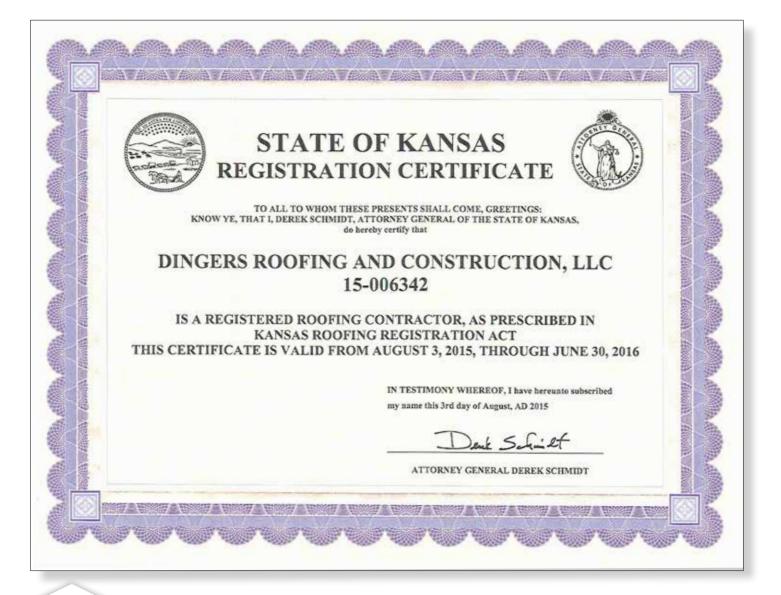


WHAT SHOULD I LOOK FOR WHEN SELECTING MY CONTRACTOR?

- INDUSTRY KNOWLEDGE
- STATE AND LOCALLY LICENSED
- INSURED
- REFERENCES

- QUALITY PRODUCTS
- FINANCIALLY STRONG
- LOCAL OFFICE





IS THE COMPANY A FULLY INSURED COMPANY?

ACC	ORD	C	ER	ΓIF	ICATE OF LIA	BILI	TY INS	URANC	E [MM/DD/1110
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	N Tyler Suite 3	-				E-MAIL ADDRE	55:			1210/01	
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Dingers Roofing & Contracting is a fully licensed company.

WHAT MAKES DINGERS A STEP ABOVE?

• Our interests is yours.

Dingers Roofing & Contracting uses the latest technologies available to make sure your claim is processed promptly and correctly. We obtain precise aerial measurements via Eagleview[®] Technologies. Photo documenting any and all damage to the property involved in the loss. We meet with your adjuster to make sure nothing is overlooked when assessing the damage to your property. We will prepare an itemized Xactimate Estimate, which is the industry standard. We will then compare our estimate to the insurance company Summary Report.

• Urgency and Why?

When a catastrophe occurs, often there are material shortages as well as price increases so getting your damages repaired quickly is paramount. With all the work to be done during this time waiting lists fill up quickly. Getting the repairs completed quickly also allows us to work with the insurance company more effectively since they will be extremely busy shortly after a storm.

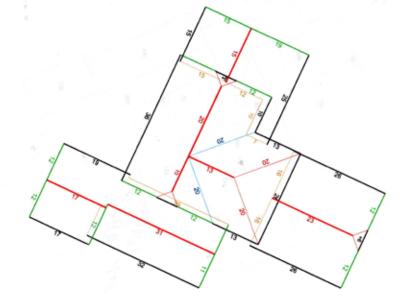
• Insurance Payments

The insurance claim process has changed over the years due to the high amount of scams and fraudulent insurance claims. We provide certified documentation to make sure everything goes smoothly throughout the process. This diagram shows the previous process compared to the current process.

PREVIOUSLY	CURRENTLY
 \$10,000 Total Claim \$1,000 Deducible \$9,000 Total Payout 	\$10,000 Total Claim - \$1,000 Deducible \$9,000 Total Payout \$6,000 Lat Inc. Check
\$9,000 Insurance Check\$9,000 Total Payout\$1,000 Out of Pocket	\$6,000 1st Ins. Check (1st Check released after initial adjuster inspection and claim processing) \$3,000 2nd Ins. Check (2nd Check released after completion of work, legal documentation and all receipts are sent into insurance and man part of claim)
	\$9,000 Total Payout \$1,000 Out of Pocket

HOW DO I KNOW THE ENTIRE ROOF IS ACCOUNTED FOR IN ESTIMATE?







YOUR INSURANCE COMPANY HAS PROFESSIONALS WORKING FOR THEM... DO YOU?

• It's in the details

Dingers Roofing & Contracting goes beyond just looking at the roof and filing documents. We analyze all property damage that may have been caused by the storm and photo document according to insurance claims standards.

We meet the insurance adjuster to make sure that no damage is overlooked at the time of their inspection.

A checklist is created notating any and all damage from the initial inspection.

	Proj	ect Man	830 Valley ager:	795 31 0 West S Center, F	Street (S 671	47	Date: Inspection Time: Weather Conditions: Was customer prese Was the home built p Homeowner sign Lea	Other nt? Yes I rior to 1978?	
Customer Information									
Customer:									
Address:									
City:				_State	e:	Zip:			
Insurance Company:					– Cla	aim #:			
					_				
Inside Te	est Squ	Jare					Office Use	Only	
NP = Nail Pop	M = Mar	ufactu	er Defe	ect		Photos		Estimat	e
O = Circle are	ound Hai	Impac	t			Damage	e Checklist	Contrac	~ t
F = Foot Traffic		C =	Cuts						
X = Wind (no te	st square	requir	ed)			Diagram	n / Eagleview		
Required Photos	Complete					Note	S		
Front of House - wide shot House #'s - close-up									
Roof Slopes - wide shot									
0	E.u.t	Distri			rk an X	and photograph	Mata		
Ground Items Mailbox	Front	Right	васк	Left			Notes		
Fence									
A/C Units									
Deck/Patio									
Garage Doors Doors, Storm/Screen Doors									
Door Wraps									
Window Beading									
Windows/ Window Wraps									
Window Screens									
Awnings Shutters	+			 					
Siding	+								
Fascia				<u> </u>					
Downspouts									
Other				L					
Roof Items	It undar	naged, ph	btograph te Back	est squares	s only. If	damaged, mark an X a	nd photograph. Notes		
10x10 Test Square	FIUII	Right	Dauk	Leit			NULES		
Close-ups of Damaged Singles									
Ridge Shingles									
Roof Vents									
Valley Metal	-								
Flashings Accessories									
Gutters/ Gutter Protection									
	1		Writ	e in the # c	of hits fo	r each test sq.			
10x10 Test Square	#	#	#	#					
Pitch gauge - show pitch	Pitch =					-			
Shingle gauge	Shingle	Trati			A .	proximate Age =	A	on: Good Fair	Deer



Personal property can often be overlooked. We try not to overlook any damage to your property.



Soft metals are often signs that hail did damage your property.



Different insurance companies look at storm damage differently. It's important to have a good reputation and an understanding of what your insurance company needs to gain an approval.

HOW DO I KNOW EVERYTHING IS GETTING PAID FOR?

• Clear Cut Pricing

Dingers Roofing & Contracting uses the same software for estimating as your insurance company. All of the damage to your property will be listed out on an Xactimate report from your insurance company. After we receive the summary report from your insurance company we compare notes and make sure that your project is completely correct so that you get everything repaired properly.

Our Line by Line estimate.

The Insurance company Line by Line estimate.

DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
1. Remove 3 tab - 25 yr comp.	295.40 SQ	42.32	12,501.33	(0.00)	12,501.33
shingle roofing - w/out felt					
2. 3 tab - 25 yr comp. shingle	340.00 SQ	142.62	48,490.80	(19,117.52)	29,373.28
roofing - w/out felt					
3. Roofing felt - 15 lb.	320.00 SQ	18.86	6,035.20	(2,729.50)	3,305.70
added additional felt due to the fac	t you have to overlap i	it in valleys			
4. R&R Roof vent - turtle type	32.00 EA	41.09	1,314.88	(313.60)	1,001.28
- metal					
5. R&R Flashing - pipe jack	14.00 EA	28.18	394.52	(90.60)	303.92
6. R&R Drip edge	1,343.64 LF	1.58	2,122.95	(506.74)	1,616.21
7. Remove Additional charge for	284.81 SQ	3.79	1,079.43	(0.00)	1,079.43
high roof (2 stories or greater)	-				
8. Additional charge for high roof	284.81 SO	10.01	2,850.95	(0.00)	2,850,95
(2 stories or greater)			,		,
9. R&R Gutter/downspout -	1,110.00 LF	7.75	8,602.50	(1,318.40)	7.284.10
aluminum - 6"	-,		-,	(-)	
10. R&R Fascia - metal 8"	100.00 LF	3.56	356.00	(39.84)	316.16
11. R&R Valley metal	170.00 LF	3.86	656.20	(165.14)	491.06
12. R&R 1" x 12" lumber (1 BF per		3.61	317.68	(0.00)	317.68
LF)				()	
13. R&R Furnace Vent - rain cap	9.00 EA	69.28	623.52	(0.00)	623.52
and storm collar, 6"	5.00 1.11	07120	023.32	(0.00)	020.02
14. R&R Pitch pan / pocket - up to	8 00 F 4	102.10	816.80	(0.00)	816.80
6"x6"x4" - galvanized	0.00 1.11	102.10	010.00	(0.00)	010.00
needed to install freon lines thru ro	of sheathing into buil	ding Cannot use regular n	ie flashings as they w	ill break over time. Pito	h nans are the
preferred method.	or site and site of a	ung. ounior use regular p	ie naoningo ao eney "	in break over time. I he	in puils are the
15. Evaporative cooler - Detatch	4.00 EA	366.44	1,465,76	(0.00)	1,465,76
reset	4.00 1.11	500.44	1,405.70	(0.00)	1,405.70
Closest line item I could find to de	ariba ramaving tha r	of ton units so we can real	so the reafing and t	han rainstall the units	
16. R&R Continuous ridge vent -	298.00 LF	6.70	1,996.60	(0.00)	1,996.60
shingle-over style	298.00 LF	0.70	1,990.00	(0.00)	1,990.00
17. Step flashing	314.00 LF	5.90	1,852.00	(0.00)	1,852.60
17. Step flashing 18. R&R Counterflashing - apron	40.00 LF	5.58	223.20	(0.00)	223.20
0 1	40.00 LF	5.58	223.20	(0.00)	223.20
flashing					
Total			91,700.92	24,281.34	67.419.5
HVAC					
DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
19. Comb/straighten a/c cond. fins	13.00 EA	184.67	2,400.71	(0.00)	2,400.71
w/ trip charge - Large					

Roof2	9540.00	Surface Area	295.40	Number of Squares	
	343.64	Total Perimeter Length	484.98	Total Ridge Length	
DESCRIPTION	QUANTITY	UNIT COST	RCV	DEPREC.	ACV
1. Remove 3 tab - 25 yr comp. shingle roofing - w/out felt	295.40 SQ	42.33	12,504.3	33 (0.00)	12,504.33
2. 3 tab - 25 yr comp. shingle roofing - w/out felt	340.00 SQ	140.57	47,793.8	30 (19,117.52)	28,676.28
3. Roofing felt - 15 lb. 4. R&R Roof vent - turtle type - metal	320.00 SQ 32.00 EA	18.48 40.74	5,458.99 1,303.68		2,729.49 990.08
5. R&R Flashing - pipe jack	14.00 EA	27.70	387.80	(90.60)	297.20
6. R&R Drip edge	1,343.64 LF	1.56	2,096.07	(506.74)	1,589.33
7. Remove Additional charge for high roof (2 stories or greater)	284.81 SQ	3.78	1,076.58		1,076.53
 Additional charge for high roof (2 stories or greater) 	-	9.78	2,785.44		2,785.44
9. R&R Gutter/downspout - aluminum - up to 5"	1,110.00 LF	4.48	3,584.00		2,265.60
10. R&R Fascia - metal 8"	100.00 LF	3.56	356.00	(39.84)	316.16
11. R&R Valley metal	170.00 LF	3.82	649.40	(165.14)	484.26
12. R&R 1" x 12" lumber (1 BF pe LF)		0.81	71.28	(0.00)	71.28
13. (Install) R&R 1" x 12" lumber (1 BF per LF)	88.00 EA	1.22	107.36	(0.00)	107.36
Total: Roof			78,032.2	28 24,281.34	53,750.94
Total: Main Level			78,032.2	28 24,281.34	53,750.94
HVAC					
DESCRIPTION	QUANTITY		RCV	DEPREC.	ACV
 Comb/straighten a/c cond. fine w/ trip charge - Large 	3 13.00 EA	157.86	2,013.18	3 (0.00)	2,013.18



HOW INSURANCE COMPANIES USED TO PAY VS. HOW THEY PAY NOW.

• Insurance Payments

The insurance claim process has changed over the years due to the high amount of scams and fraudulent insurance claims filed. We provide the certified documentation to make sure everything goes smoothly in the process. This diagram shows the previous process compared to the current process. Dingers Roofing & Contracting ONLY collects payment AFTER each trade is complete.

CURRENTLY
\$10,000 Total Claim - \$1,000 Deducible \$9,000 Total Payout
 \$6,000 1st Ins. Check (1st Check released after initial adjuster inspection and claim processing) \$3,000 2nd Ins. Check (2nd Check released after completion of work, legal documentation and all receipts are sent into insurance and mac part of claim) \$9,000 Total Payout \$1,000 Out of Pocket

WHAT IF I FIND A CHEAPER BID?

• Getting a lower bid won't save you money.

Insurance payments now hold back depreciation. Depreciation is the difference in value of your damages based on the age of the items, like a proration. After the completion of your project, we will file the proper paperwork to recover the applicable depreciation.

DINGERS	OTHER GUYS
\$10,000 Total Claim - \$1,000 Deducible	\$10,000 Total Claim - \$1,000 Deducible
\$9,000 Total Payout	\$9,000 Total Payout
\$6,000 1st Ins. Check	\$6,000 1st Ins. Check
Dingers Roofing & Contracting agrees with insurance RCV of \$10,000. Sends legal documents including all invoices and/or receipts to your insurance company. Insurance then releases depreciation check.	\$7,000 Other Guys Bid
\$3,000 2nd Ins. Check	\$0.00 2nd Ins. Check
\$9,000 Total Payout \$1,000 Out of Pocket	\$7,000 Total Payout \$1,000 Out of Pocket

A LOWER BID WON'T SAVE YOU MONEY.

• If you find a contractor that has a lower bid, your insurance company will only pay up to that amount (minus your deductible)



When you have a covered structural damage claim to your real property, you should know:

- We want you to receive quality repair work to restore the damages to your property.
- We will provide you with a detailed estimate of the scope of the damage and costs of repairs. Should the contractor you select have questions concerning our estimate, they should contact your claim representative directly.
- Depending upon the complexity of your repair, our estimate may or may not include an allowance for general contractor's overhead and profit. If you have questions regarding general contractor's overhead and profit and whether general contractor services are appropriate for your loss, please contact your claim representative before proceeding with repairs.
- There may be building codes, ordinances, laws or regulations that affect the repairs of your property. These items may or may not be covered by your policy. Please contact your claim representative if you have any questions regarding coverage which may be available under your policy.
- If you select a contractor whose estimate is the same as or lower than our estimate, based on the same scope of damages, we will pay based upon their estimate. If your contractor's estimate is higher than ours, you should contact your claim representative prior to beginning repairs.
- State Farm[®] cannot authorize any contractor to proceed with work on your property. Repairs should proceed only with your authorization.
- State Farm[®] does not guarantee the quality of the workmanship of any contractor or guarantee that the work will be accomplished within any specific time frame.
- It is understood that the contractor is hired by you, our insured, and that they work for you not State Farm[®].

If you have any questions or need any additional information regarding your claim, please contact your claim representative immediately.

Dingers Roofing & Construction is in no way affiliated with State Farm[®].



WHAT IF A ROOFER SAYS HE WILL PAY MY DEDUCTIBLE?



Explanation of Building Replacement Cost Benefits Homeowner Policy Dwelling

To: Name: Address: City: State/Zip:

Insured: Date of loss: Claim Number: Cause of Loss: HAIL

Your insurance policy provides replacement cost coverage for some or all of the loss or damage to your dwelling or structures. Replacement cost coverage pays the actual and necessary cost of repair or replacement, without a deduction for depreciation, subject to your policy's limit of liability. To receive replacement cost benefits you must:

- 1. Complete the actual repair or replacement of the damaged part of the property within two years of the date of loss; and
- 2. Notify us within 30 days after the work has been completed.
- 3. Confirm completion of repair or replacement by submitting invoices, receipts or other documentation to your agent or claim office.

Until these requirements have been satisfied, our payment(s) to your will be for the actual cash value of the damaged part of the property which may include a deduction for depreciation.

Without waiving the above requirements, we will consider paying replacement cost benefits prior to actual repair or replacement costs will be incurred because repairs are substantially under way or your present a signed contract acceptable to us.

The estimate to repair or replace your damaged property is \$7,417.85. The enclosed claim payment to your of \$6,334.90 is for the actual cash value of the damaged property at the time of loss, less any deductible that may apply. We determined the actual cash value by deducting depreciation from the estimated repair or replacement cost. Our estimate details the depreciation applied to your loss. Based on our estimate, the additional amount available to your for replacement costs benefits (recoverable depreciation) is \$582.95.

If you cannot have the repairs completed for the repair/replacement cost estimated, please contact your claim representative prior to beginning repairs.

All policy provisions apply to your claim.

Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Dingers Roofing & Construction is in no way affiliated with State Farm[®].

WHAT IS THE ROOFING PROCESS?



Materials will be delivered to the project.



We begin tearing off the roof down to the plywood.



We install ice and water shield in the valley's for extra protection.



If we find any rotten wood we tear it out and replace it.



AND HOW DOES IT WORK?



Chimneys are one of the most common areas that leek on a roof. We install ice and water shield around the chimney as extra protection to help prevent this problem.



We dry the entire roof in for protection from the rain before we begin installing the shingles.



After shingles are installed we then paint all the roof accessories to match.



We do a final cleanup around the entire property. Including trash pickup and running a nail magnet around the outer edges of the house and driveway.

FAQ's

• Frequently Asked Questions

Q. Why is the mortgage company and I listed on the check?

A. Your mortgage company is listed on the check because they also have an interest in the home. Once you receive this check your Dingers representative will have you fill out a Mortgage Affidavit so we are permitted to send in all the required documents, along with the check to help you in this process.

Q. Will you leave before my job is done?

A. No we will make sure that once we start a trade on your home that trade gets completed before we start another.

Q. What are the advantages of choosing Dingers Roofing & Construction (insurance specialists) over just a roofing contractor?

A. The claims process can be a very stressful and difficult process. Dingers deals with these processes on a daily basis. Insurance companies require different amounts of paperwork, Xactimates, and reports that regular roofing contractors are not familiar with.

Q. In what order does my project set complete?

A. Different projects go in different orders. Your Project Manager can go over the details of your project specific to your needs.

Q. Why should I hire Dingers before calling my insurance?

A. Having a contingency allows us to dedicate time & resources for your project.

Q. What if a contractor says he will cover my deductible?

A. Others may say that they will cover your deductible, however the only way to cover a deductible is to send in a fraudulent invoice. Doing so is committing insurance fraud and is a felony not only for the contractor but also for the homeowner. Because of the large amount of fraud claims, insurance companies are now auditing 1 of 3 claims.



WILL I RECEIVE A WARRANTY?

Workmanship Warranty

Dingers Roofing & Construction warranties the roof on the home at

to be free from any workmanship defects for a period of 5 years. Limitation of warranty

This limited workmanship warranty does not cover or extend to the following:

1. Matters relating to the installation of customer's roofing system wherein company and/or its representatives did not perform the original installation. Any alteration, addition or repairs made by others that affect the installed roofing system including but not limited to utility installations, additions to the structure, satellite television dishes, antennas or any other penetration to the roofing system caused by construction or installations performed after the completion and acceptance by customer.

2. Any damage to the roofing system installed by company caused or affected by natural causes, man-made causes or occurrences such as lightning, fire, insect infestation, earthquake, tornado, hail, sleet, hurricanes or winds with peak gust exceeding the roofing shingle manufacturer's warranty and specifications.

3. Any damage to the roofing system by intentional or negligent acts, accident, abuse, vandalism, civil disobedience or other such occurrences including customer's failure to use reasonable care in protecting installed roofing systems from damage.

4. Any damage created by environmental conditions affecting the roof such as chemicals, cleaning chemicals, acids or any other harmful material that contacts the roofing system and causes damage including but not limited to pressure washing or other cleaning methods using air or water under pressure.

5. Damages caused by a failure of any part of customer's building components affecting the installed roofing system such as roof substrate, roof trusses or building structural failures, wall systems, brick or motor elements, defective or faulty chimneys and chimney chases, HVAC and attendant systems.

Company's liability is limited to company cost to affect any repairs that are determined to be the company's responsibility. Customers written report of active roof leaks shall be delivered to company no later than the expiration of the limited workmanship warranty period or thirty (30) days following the date customers first discovered the roof leak. Failure of customer to timely deliver such written notice to company shall make company's limited workmanship warranty null and void regardless of the date the roof leak may first have occurred. Customers report and written notice of a roof leak shall constitute company's authority to enter premises during reasonable business hours and upon 24 hours prior notice to customers to investigate reported leaks. All repairs will be commenced on a schedule approved by both company and customer.

Customer hereby agrees to hold company harmless for any claims of damage, loss profits, loss of use, mold contamination as a result of a water leak, loss or damage to contents of customers building or any other consequential damages. This limited workmanship warranty describes company total responsibility to customer. Warranty will be void if repairs are maid and not paid in full. There are no other warranties, express or implied, including warranties of fines for intended use. This warranty shall at all times be governed and interpreted pursuant to the laws of the state of Kansas. (Warranty activated only after payment has been made 100% in full)

Signature/ Date

Warranty Activated On

INSURANCE CLAIM PROCESS

Contact a Dingers Roofing & Construction representative to give you a complete property inspection
Your Dingers Roofing & Construction representative will go over all damages and all options to get your home back to where it was prior to loss.
Dingers Roofing & Construction representative will walk you through contacting your insurance company to initiate a claim.
Within 48-72 hours an adjuster from your insurance company will contact you and schedule their inspection. Please note the following regarding the adjuster:
Name:
Phone #:
Claim #:
Date/Time of their inspection:
Contact your Dingers Roofing & Construction representative to let him/her know of this important information.
Your Dingers Roofing & Construction representative will arrive approx 30 min prior to the adjuster meeting, to be fully prepared.
Your insurance adjuster will prepare a written Summary Report going over all property damage and the amounts they are currently estimating the losses to be. This Summary Report may be completed on site or mailed to you.
Once you receive the Summary Report contact your Dingers Roofing & Construction representative to sit down and go over all the details & line items.
Your Dingers Roofing & Construction representative will schedule the work to be done according to insurance company standards, and your needs.
Once work is completed, your Dingers Roofing & Construction representative will make sure that you're completely satisfied and will collect the check that was included with your Summary Report.
A final Invoice is sent to your insurance company letting them know that all work has been completed and to release all applicable depreciation.
A few weeks later you will receive your final check. Please contact your Dingers Roofing & Construction representative in order to expedite the closing of your claim and to pick up the final check.









Your Home Team Pro.

316.202.2066 www.dingersroofing.com

